

# **PATIENT PARTICIPATION GROUP**

## **Minutes of Meeting held on 9 November 2019**

- PRESENT :** David Vale, Lyn Vale, David Lloyd, Lil Barlow, Beryl Bayliff, Ann Raw, Mavis Monaghan, Mary Prendergast, Colin Pickles, Carol Howard, Claire McKnight, Elsie Whalley
- APOLOGIES :** Dr Killough, Gill Stuart
- MINUTES :** Minutes of last meeting agreed.
- TREASURER'S REPORT :** £385.70 (RAFFLE MONEY) £515.15
- MATTERS ARISING :** Thanks to all for help at flu jab clinics and enveloping. Draw for raffle has taken place.
- PRACTICE REPORT :** 2<sup>nd</sup> year trainee Dr Ouza Kwanashie starting 19 November and will be liked with Dr Edwards until March.
- Practice now on Facebook.
- New internal signs. Costs to be discussed as new Partners' Meeting. New external signs still u/e.
- ANY OTHER BUSINESS :** Xmas raffle. Please have prizes in next week. Start selling 19 November for 4 weeks.
- Volunteers : Monday – Mary (except 3 Dec)  
Tuesday – Colin  
Wednesday – Mavis  
Thursday – Elsie  
Friday – Ann and Beryl
- Query re: appointments from David Lloyd relating to telephone appointments. Message on phone will be updated.
- 15 in queue on phone – very heavy demand in mornings. Partners looking into the appointments system.
- Practice can now book evening and weekend appointments at Litherland Town Hall.
- NEXT MEETING :** 1 February 2019 @ 1pm.